



Welcomes you to our,  
**LOYALTY CARD**

Enjoy Special Member Benefits

La Casa Ouzeria Restaurant is a business driven by our passion and dedication to prepare amazing food from the freshest and highest quality ingredients. At La Casa Ouzeria our Chef takes great pride in preparing these fresh, local ingredients for our valued customers and strive to make every visit a memorable dining experience. The Portalakis Family and Staff thank you for choosing us for your dining pleasures; where nobody is a stranger, they just haven't met yet. OPA!

***"We believe that when a person is truly passionate about what they do all will see it in the end."***

We consider our Guests to be Very Important Persons...And with good reason! It is your loyalty that has made us, our staff, and our restaurant successful. We want to return the favor and let you know just how highly we appreciate your patronage. That's why we created La Casa Ouzeria Restaurant LOYALTY CARD: to recognize and reward you for dining with us on a regular basis.

With La Casa Ouzeria Restaurant LOYALTY CARD, you can earn VIP points every time you visit – one point for every dollar you spend. Present your loyalty card every time you dine with us and we will automatically reward you with VIP points.

~ Check out our website for all the details ~

[www.lacasaouzeria.com](http://www.lacasaouzeria.com)

Reservations call us 250.492.9144

## LOYALTY CARD REWARDS

Check our website for updates of new and exciting rewards.

Please Remember Rewards do not include Server Gratuity.

All loyalty point redemptions must be pre-arranged with restaurant.

<b><u>500 Points:</u></b>	Complimentary Dessert
<b><u>700 Points:</u></b>	Complimentary Appetizer
<b><u>1200 Points:</u></b>	Complimentary Main Course (excluding Platters)
<b><u>1500 Points:</u></b>	\$25.00 Gift Card
<b><u>2500 Points:</u></b>	\$50.00 Gift Card
<b><u>3500 Points:</u></b>	Tray of Tiramisu perfect for any celebration!
<b><u>3500 Points:</u></b>	\$100 Gift Card
<b><u>6000 Points:</u></b>	Chef's Menu for 2 (3 Courses - Salad, Main, Dessert)
<b><u>8000 Points:</u></b>	Dinner & a Movie for 2 (3 Course Chef's Menu, Movie Tickets for 2)
<b><u>12000 Points:</u></b>	Chef's Menu for 4 (3 Courses – Salad, Main, Dessert, Wine)



# LA CASA OUZERIA

## LOYALTY CARD RULES AND REGULATIONS

### 1. POINTS

- Points are accumulated at the rate of 1 point for \$1.00 spent on food and beverages, excluding tax and gratuity.
- Points are credited to your account when presenting your Loyalty Card to your server at the restaurant.
- Only the member paying the bill may accumulate points.
- Members **cannot** get points for purchase prior to enrolment.
- Points have no cash value and may not be redeemed for cash.
- Points are non-transferable or divisible and may not be combined with other members' accounts.
- Unused points expire 12 months from date of last transaction.
- Purchases on Gift Cards cannot be used to accumulate points.
- Reward point balances can be checked by e-mailing [info@lacasaouzeria.com](mailto:info@lacasaouzeria.com).

### 2. REWARDS

- To redeem an award, please call La Casa Ouzeria Restaurant at 250.492.9144.
- Rewards may **not** be used with other promotions, offers or discounts.
- Award certificates are not valid for tax or gratuity.
- Chef's Menus are a creation of a unique menu prepared exclusively for your occasion. Not valid during month of December, holiday weekends, Valentine's Day, Mother's Day and Father's Day, etc.

### 3. GENERAL

- The changing nature of the restaurant industry requires La Casa Ouzeria Restaurant adapt and modify the programs rules from time to time. Some changes may adversely affect the value of points or awards already accumulated and the right to certain awards. We will notify the members of any such changes at La Casa Ouzeria Restaurant website, [www.lacasaouzeria.com](http://www.lacasaouzeria.com) or you may be contacted by e-mail. You should check the rules on the website from time to time, as they are and will be the authoritative statement of the rules in effect at any time. Your continued participation in the program constitutes consent to any changes.
- Only one card issued per person. Spouses and members may not combine points for prizes.
- Members must be 19 years or older.
- La Casa Ouzeria may cancel the program at any time regarding unforeseen circumstance.
- Accumulated points are not member property and may be revoked, cancelled, limited, or modified at any time, even though such action may affect the members' rights to use previously accumulated points.
- Member's benefits, including promotional offers, Loyalty Card rewards may cease after 12 months of zero account inactivity.
- La Casa Ouzeria Restaurant reserves the right to audit any account at any time and may terminate membership if fraud is suspected.
- La Casa Ouzeria Restaurant is not liable for points or awards lost due to fraudulent or unauthorized use. This includes fraud caused by lost cards. La Casa Ouzeria Restaurant cannot replace certificates if lost or stolen.
- La Casa Ouzeria Restaurant employees and family members (defined as spouses, children, parents, or grandparents) or people living in the same household as La Casa Ouzeria employee are not eligible to participate.