

# LA CASA OUZERIA

## OUR COMMITMENT TO YOU

At La Casa Ouzeria we are 100% committed to providing you with an amazing dining experience through our delicious food, unmatched service, and incredible hospitality. Even though some circumstances have changed, our devotion to you has not. We want you to know some of the steps we have taken to provide you with a worry-free dining experience and ask that you join us in helping to make our restaurant a safe workplace for our dedicated staff and your fellow guests.

### OUR PROMISE TO YOU

Meeting or exceeding all federal & provincial regulatory guidelines relating to sanitation and hygiene

All employees must pass a health screening before coming into the restaurant.

Hand sanitizing stations will be available to all customers and employees, including upon entry

Parties will maintain a 2 metre distance apart from other guests at all times, including upon arrival

Single use menus for each patron

Washing hands for a minimum of 20 seconds at the start of every shift and before bringing food, drinks, or setting the tables

Deep cleaning and disinfecting of all surfaces every night and disinfecting after each guest departure

Always providing clean, sanitized utensils, side plates, and other table ware for every guest

### WHAT YOU CAN DO TO HELP

Following the social distancing and sanitary guidelines that have been put in place to protect you and our other customers and employees

Self-screening before entering the restaurant for any signs of COVID-19 including, but not limited to a fever, cough, shortness of breath, or known close contact with someone who has COVID-19

Respecting the restaurant's sanitation and hygiene standards and processes posted within the restaurant

Washing hands for a minimum of 20 seconds prior to beginning each service

If you cannot enter the restaurant or are otherwise concerned about contracting COVID-19, please use our takeout or delivery options

Sharing special sanitation or hygiene requests with your greeter when arriving at the restaurant